2017 Georgia Tech Campus Recreation Center Swim Lessons Procedures and Refunds

Registration

- The student will not be registered until payment is received and waiver is signed.

Group Swim Lessons Refunds

- Requests for refunds must be submitting in writing to the CRC membership office stating: name, name of student, session, and lesson time prior to the first day of class.
- Refund request made 48 hours or less before the start of the class a $5 service fee will be assessed.
- No refunds will be given after the first day of class.
- In order to maintain a positive relationship between the instructor and class participants, missed classes cannot be made up. We cannot credit or prorate missed classes.

Private Swim Lesson Refunds

- Private and Semi-private lessons may be rescheduled prior to 24 hours before the scheduled lesson begins.
- If a participant does not show up for a scheduled lesson or failed to cancel within 24 hours, the lesson will be forfeited.
- If a participant in a semi-private lesson cannot attend for any reason, the lesson should be rescheduled; otherwise the missing party will forfeit the lesson.
- Refunds request made 48 hours or less before the start of the class a $5 service fee will be assessed.

Lessons

- Arrive early. Allow at least 15 minutes prior to the start of class to help you find parking and receive access into the facility.
- Please bring a swimsuit and towel.
- Goggles are recommended but not required, as are swim caps or hair ties for those with longer hair.
- During the swim lesson all parents and family not participating in the lesson should be remain on the pool deck or in the H2O café. Parents and/or guardians are required to be on the pool deck at the conclusion of the lesson.
- Parents and/or guardians are responsible for escorting participant to restrooms if necessary.
- If the Georgia Tech Campus Recreation Center cancels a scheduled swim lesson all efforts will be made to make-up the lesson.